

## The Club | Membership

### The Miele Club Membership Terms and Condition

Updated date: 28 Nov 2018

1. The Miele Club Membership was launched on 1 July 2016. Eligible brand-new Miele domestic appliances purchased on or after this date from Miele authorised retail outlets in Hong Kong and Macau will qualify for the Miele Club Membership application.
2. MasterCool refrigeration, professional products, commercial use, display, discontinued, not brand-new or defective appliances, accessories, cleaning & care products, as well as parts, are not eligible for the Miele Club Membership application.
3. The appliance owner must apply for the Miele Club Membership on the Miele Online Shop (except for customers purchased Miele extended warranty via Miele Online Shop or Miele authorized retail outlets). The registered address must be the same as the delivery address for the purchased appliance, and the 1-year additional warranty will be carried out for the registered appliance at the delivery address only. Only one Miele Online Shop account can be created for each customer; duplicate accounts will be treated as invalid.
4. If customers purchase Miele extended warranty via Miele Online Shop or Miele authorized retail outlets, the Miele Club Membership will be activated within 8 weeks after the warranty purchase. Separate application for the Miele Club is not required.
5. Each newly or subsequently purchased appliance should be registered for the Miele Club Membership using the same Online Shop account and email address in order to enjoy the 1-year additional warranty. Each appliance can only register once to enjoy the 1-year additional warranty, duplicate registration will be treated as invalid.
6. Application for the Miele Club Membership must be done within one year of the appliance picked up date. Regardless of the Miele Club Membership registration date or extended warranty purchase date, the 1-year additional warranty will begin the day after the first year manufactory warranty expires.
7. Upon successful 1<sup>st</sup> time registration for the Miele Club Membership, a one-time HK\$180 e-voucher redeemable for accessories and cleaning & care products at the Miele Online Shop will be sent to the registered email address within 8 weeks. Separate terms & conditions apply. This e-voucher is not applicable to the Miele Club Membership registration made after purchasing any vacuum cleaner.

8. Miele (Hong Kong) Limited may make changes to these Terms and Conditions from time to time without prior notice to you. A copy of the latest version of these Terms and Conditions will be available on the company website.
9. In case of any dispute, the English full terms and conditions shall be final.

## The Club | Membership

The Miele Club 條款及細則

更新日期: 2018 年 11 月 28

日

1. Miele Club 會籍於 2016 年 7 月 1 日正式推出。任何於此日期或之後於香港及澳門的 Miele 特約銷售點購入之全新 Miele 家用電器，均符合申請 Miele Club 會籍的資格。
2. Miele Club 會籍並不適用於 MasterCool 雪櫃、專業產品、作商業用途、陳列品、已停產、非全新或有瑕疵之電器、配件、清潔保養產品以及零件。
3. 產品擁有人必須透過 Miele 網上商店申請 Miele Club 會籍 (透過 Miele 網上商店或特約銷售點購買 Miele 機續保服務之顧客除外)。登記地址必須與所購入電器之送貨地址相符，而一年額外原廠保用只適用於該送貨地址之已登記電器產品。每位顧客只可以開立一個網上商店帳戶，重複的帳戶將被視作無效。
4. 如透過 Miele 網上商店申請或特約銷售點購買 Miele 續保服務，Miele Club 會籍將於 8 星期內啟動，無須另外申請。
5. 每件新購入或後來購入之電器，必須使用同一個 Miele 網上商店帳戶及電郵地址登記 Miele Club 會籍，方可享有一年額外原廠保用。每件電器只可登記一次以享有一年額外原廠保用，重複登記將被視作無效。
6. 您必須在取貨日期起計一年內申請 Miele Club 會籍。不論何日登記 Miele Club 會籍或購買續保服務，一年額外原廠保用將於產品首年原廠保用期滿後一天開始生效。
7. 首次成功登記 Miele Club 會籍者，將於 8 星期內透過已登記之電郵地址獲贈價值港幣 180 元的 Miele 網上商店電子現金券乙張，可用作購買配件及清潔保養產品。詳情請參閱個別條款及細則。此電子現金券並不適用於任何購買吸塵機後之 Miele Club 會籍登記。
8. Miele (Hong Kong) Limited 可能不時對此條款及細則作出更正修改而不向您作預先通知。其最新版本將載於公司網址。

9. 如有任何爭議，以英文版條款及細則為準。