

The Club Membership

Full Terms and Conditions

1. The Club Membership was launched on 1 July 2016. Eligible brand new Miele domestic appliances purchased on or after this date from Miele authorised retail outlets in Hong Kong and Macau will qualify for the Club Membership application.
2. MasterCool refrigeration, professional products, commercial use, display, discontinued, not brand new or defective appliances, accessories, cleaning & care products, as well as parts, are not eligible for the Club Membership application.
3. The appliance owner must apply for the Club Membership on the Miele Web Shop. The registered address must be the same as the delivery address for the purchased appliance, and the 1-year additional warranty will be carried out for the registered appliance at the delivery address only. Only one Miele Web Shop account can be created for each delivery address; duplicate accounts will be treated as invalid.
4. Each newly or subsequently purchased appliance with the same delivery address should be registered for the Club Membership using the same Web Shop account and email address in order to enjoy the 1-year additional warranty.
5. Application for the Club Membership must be done within one year of the delivery date. Regardless of registration date, the 1-year additional warranty will begin the day after the 1st year manufactory warranty expires.
6. Upon successful 1st time registration for the Club Membership, a one-time HK\$180 e-voucher redeemable for accessories and cleaning & care products at the Miele Web Shop will be sent to the registered email address within six weeks. Separate terms & conditions apply. This e-voucher is not applicable to the Club Membership registration made after purchasing any vacuum cleaner.
7. In case of any dispute, the English full terms and conditions shall be final.